



INTEGRATED FACILITIES MANAGEMENT



The Parent Company

Core Values

Our Services

Innovation and Technology

Training

Sector's & locations



The Parent Company

Arsal Facility Management dates back to 1966 when Almajdouie Company established a department specializing in real estate asset management. The new company started small and worked on a limited number of projects.

We planned from the very first moment, however, for a bright future – following the steps of the most successful companies and becoming one of the most pioneering companies in the field of facility management.





Arsal Overview

The following decades witnessed a wealth of promising work, which resulted in growth and advancement. Expansions and more diversified services were introduced later. In our constant endeavors to provide the best real estate and service solutions, Almajdouie Holding launched Majd Real Estate, a company specialized in real estate asset management and operational solutions to focus completely on satisfying our customers' needs and provide the most efficient solutions.

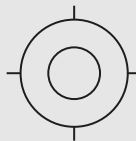
Today, four decades after founding the Real Estate Department, we have launched ARSAL Facility Management offers Integrated Facility Management including hard, soft, specialized and support services.

To assure that building assets are attended to in a reliable manner, operate efficiently and in its peak performance from every aspect of the business.



Vision

To be our customers' trusted partner delivering total facility solutions, to enable our customers to focus on their core business.



Mission

To change the landscape of integrated Facility services and the outsourcing environment in the region.

Core Values



Care



Accountability



Transparency



Commitment



Harmony



Our
Services

أرسال
Arsal




MAINTENANCE & TECHNICAL SERVICES

- Mechanical
- Electrical
- Plumbing
- AC and Cooling Systems
- Fire Fighting Systems
- Lift, Elevator & BMU
- Automated Door and Barriers
- Civil works
- Carpentry
- Low Current
- CCTV Systems Operation and Maintenance
- Control & BMS
- Access Control
- Fire Alarm System
- Energy management
- Specialist Equipment – STP's & RO plants
- Pools
- Building Handover / Transition




SOFT & SUPPORT SERVICES

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- A thick orange diagonal bar.
- Cleaning
 - Security
 - Gardening
 - Landscaping
 - Property management

- Recycling & Waste Management
- Pest Control
- Catering & Hospitality
- Office Assistant
- Helpdesk Services

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PROJECT MANAGEMENT

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At Aرسال, we are keen to build a journey of trust with our clients and to overcome any obstacles that may have an impact on our best services. To achieve our goals, an accurate works system has been implemented through the project management that monitors all operations at every project's stage with the involvement of Contract Department, Planning Department and Project Managers to ensure that the standards of best quality are achieved.

- Residential Complexes Management
- Workers Accommodations Management
- Commercial and Offices Projects Management
- Public Utilities and Support Yards Management



Innovation and Technology



maximo

إي سولوشنز السعودية (ذ.م.م.)

A FASTER, BETTER WAY TO ACTIVATE ASSET MAINTENANCE

IBM Maximo, the CAFM System we operate for our clients, supports our monitoring and control of hard facilities maintenance activities. The system provides fully integrated Asset, Helpdesk and PPM functionality, and a suite of integrated modules, to enable the capture of facilities data into a central repository

What do we use?

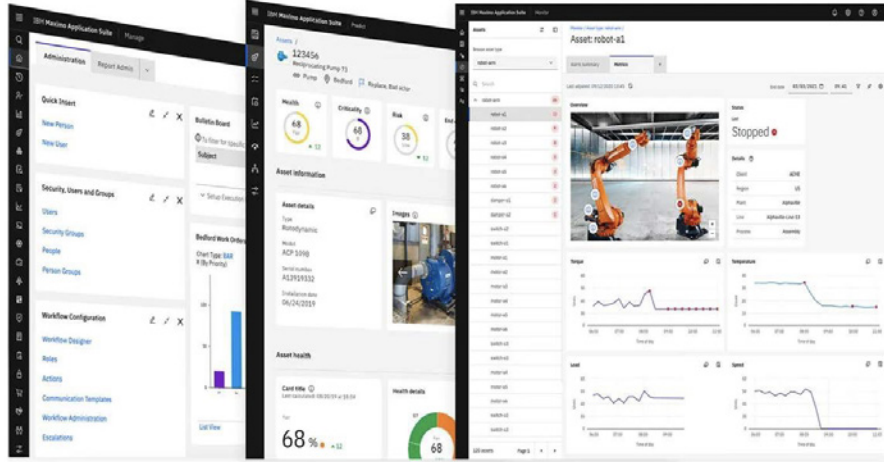
Computer Aided Facilities Management (CAFM) software package for all work activity. We can create, assign, monitor, notify, and report on key process components such as work orders, service desk tickets from start to finish.

What we have accomplished?

Structured systematic schedule for annual 70,000+ planned preventive maintenance and 30,000+ reactive maintenance work orders.

Helpdesk

Central helpdesk available 24-hour x 7 days a week by phone, email.



APPLICATION OF BEST FM PRACTICES

BICS_c – Standard of Cleaning



Training



TRAINING IN-HOUSE AND ON-SITE

Our in-house Training Specialist conduct trainings covering the key deliverables bespoke to our project.

Training for all our staff both in-house and outsourced prior to deploy them at site.

To ensure the competence of the directly-employed FM Management and service delivery team, we provide appropriate training associated with the delivery of the FM Services.





APPLICATION OF BEST FM PRACTICES

Quality, Safety, Health and Environment

Arsal Facility Management operates in fully accredited and integrated Quality, Safety, Health and Environmental (QSHE) management system ensuring safe systems of working for our clients as well as our employees and subcontractors.

ARSAL Health and Safety policy and accompanying integrated systems and in full compliance with the Saudi and international requirements.

Arsal ensures that this is achieved through the following policies:

- ISO 45001:2018 Standards
- Saudi Arabia Labor Law

ACCREDITATION & STANDARDS



Facility Management systems



Environmental Management System



Quality Management System



Occupational Health & Safety Management System

ACCREDITATION & STANDARDS



Membership Certificate

This is to certify that



is a Corporate Member of
Middle East Facility Management Association (MEFMA)

October 2021 – October 2022

Registered member of



Sector's & locations



280
Project Locations



30,000
Annual Corrective
Maintenance & On call



11
years of Experience



520
Employees



26
Live Projects



2.5m
Projects Land Area (sqm)



70,000
Annual Planned Preventive
Maintenance

OUR CLIENTS



In business, TOGETHER

THEN AND NOW



